



GLOBAL PACIFIC  
FINANCIAL SERVICES LTD.

## Doing business with Canada Life

Submitted by Victoria on March 30, 2021 - 3:00pm









We're here for you and your clients. With new tools, events and updates to our business processes, we're making it easier for you to do business with us



### **Transition and succession planning series ? part 1**

Couldn't make it? No problem. The CE-accredited Transition and succession planning series session from March 11, Fundamentals of an emergency transition plan featuring Carolyn Ho, is now available to stream on-demand for the next six months in [English](#), [French](#) and [Mandarin](#).

**[Stream on-demand](#)**

### **[Protecting you and your clients from fraud and cyber attacks](#)**

Use caution when receiving client email requests; all requests should be verified with a call directly to the client. If you are hacked, contact the service desk right away.

### **[Changes to our CSC phone number and your call experience](#)**

The Client Service Centre is moving to one toll-free number for Individual Customer advisors and clients and the menu options in the interactive voice response system are changing. Effective March 29, 2021, We're keeping 1-888-252-1817. There will

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